



12 October 2023

Dwynwen Jones

01545 572070

Dear Sir / Madam

I write to inform you that a Meeting of the Corporate Resources Overview and Scrutiny Committee will be held at the HYBRID - NEUADD CYNGOR CEREDIGION, PENMORFA, ABERAERON / REMOTELY VIA VIDEO CONFERENCE on Thursday, 19 October 2023 at 10.00 am for the transaction of the following business:

- 1. To elect a Vice-Chairman for the remainder of the 2023.2024 municipal year with immediate effect**
- 2. Apologies and Personal Matters**
- 3. Disclosures of personal interest (including whipping declarations) Members are reminded of their personal responsibility to declare any personal and prejudicial interest in respect of matters contained in this agenda in accordance with the provisions of the Local Government Act 2000, the Council's Constitution and the Members Code of Conduct. In addition, Members must declare any prohibited party whip which the Member has been given in relation to the meeting as per the Local Government (Wales) Measure 2011.**
- 4. Tackling Hardship Strategy Annual Report 2022.2023 (Pages 3 - 22)**
- 5. Annual Report of Compliments, Complaints and Freedom of Information reports 2022.2023 (Pages 23 - 62)**
- 6. Update on the Banking Services Contract (Pages 63 - 64)**
- 7. To consider the Committee's Forward Work Programme (Pages 65 - 70)**
- 8. To confirm minutes of the previous meeting and to consider any matters arising from those Minutes. (Pages 71 - 78)**

Members are reminded to sign the Attendance Register

A Translation Services will be provided at this meeting and those present are welcome to speak in Welsh or English at the meeting.

Yours faithfully

A handwritten signature in black ink, appearing to read 'L Edwards', written in a cursive style.

Miss Lowri Edwards
Corporate Lead Officer: Democratic Services

To: Chairman and Members of Corporate Resources Overview and Scrutiny Committee

The remaining Members of the Council for information only.